

## Klinger IGI Awarded New Quality Certifications

### *Robust Quality Management System Expands to Include Aerospace*



Meeting customer quality and compliance expectations is something that should be ‘built’ into each item a material converter delivers. Since first becoming ISO certified in 2009, Klinger IGI’s fabrication facilities in Portland, Oregon and Denver, Colorado have achieved high performance ratings with our customers engaged in electronics, aviation, marine, and industrial manufacturing. Recently, Klinger IGI added **AS 9100D** certification – an elevated quality standard for aviation, space, and defense industries – to its **ISO 9001:2015** certification. Both achievements testify to the company’s ability to cut tight tolerance parts for mission-critical assemblies.

The parts Klinger IGI converts from high-tech materials are often called upon to fulfill demanding product use scenarios – extreme temperatures, pressures, emissions, actuations and much more. As a consequence, there is no margin for error in material composition and fabricated goods quality. This expectation demands that our team members are well engaged with their new product introduction (NPI) and production counterparts at customer locations. For example, as Klinger IGI serves major component suppliers to the world’s top commercial, military and business airplane manufacturers, our team assures that material selection, precision cutting, and in-process and final inspection processes are oriented on satisfying customer needs.

While repeatable production of tight tolerance items like thermal gap pads and EMI/RFI shields is necessary, product delivery times must be repeatable as well. The Quality Management System (QMS) we employ is structured to drive both of those outcomes. This QMS is patterned after prevailing international standards, and in its implementation has proven its robustness and value by advancing the success of Klinger IGI’s clients.

While QMS certification is obviously a large investment in expense and time, the benefits have always proven to outweigh all costs. Formal AS certification, for example, affirms that our QMS – including its processes and working methods – is compliant with an elevated quality standard that is recognized around the world. Customers who rely on that higher standard often have higher confidence entering into a new relationship with suppliers who are pre-qualified to that standard. The outcomes? Business development efforts can accelerate. Additionally, customers growth plans can be pursued with less risk because there’s a security value to choosing a certified supplier – one whose actions to build and deliver as promised are undergirded by a robust QMS.

In short, companies who make the investment to tailor their QMS certifications to the higher expectations of the industries they serve find themselves not only gaining visible markers of competency but also delivering measurable results that include increased business productivity and valuation to suppliers and customers alike.

*Want to know more? We welcome your contact. Visit [klingerigi.com](http://klingerigi.com), email us at [websales@klingerigi.com](mailto:websales@klingerigi.com), or call us at 1-800-444-7157.*